

Office 365 E-Mail Security Webinar

18. & 23. März 2021



Cisco Cloud Mailbox Defense

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M365 - Deployment



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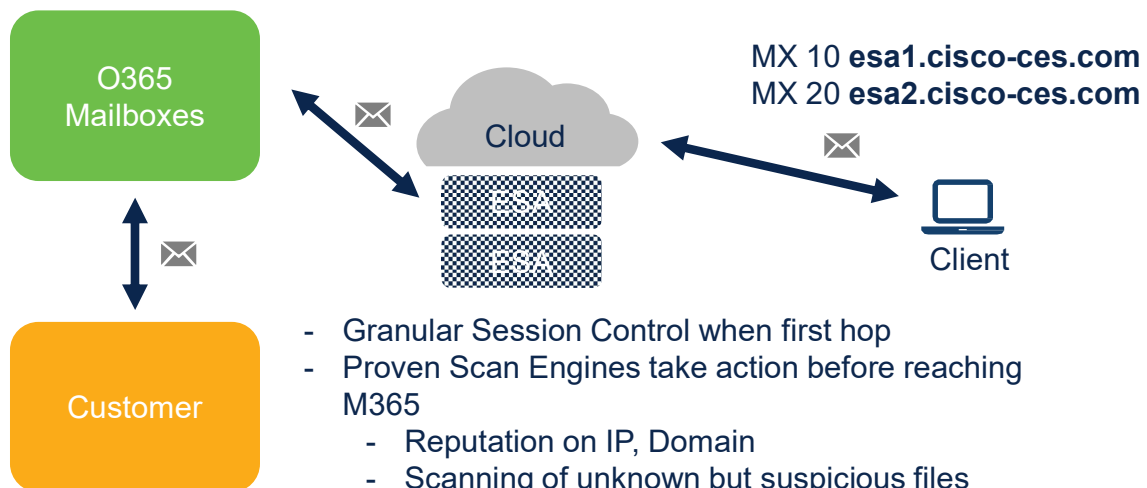
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Things you might realize a bit later (or faster...)

- EOP/E3 + ATP or E5 is not very cheap....
- IP address is shared among many customers...
 - SPF Record has to allow all of Microsoft
- Not really many options for granular rules
 - Many functions is mainly a turn on or turn off such as Antispam
- Too much SPAM and suspicious links in emails are passing through M
- Message Tracking is limited , cumbersome
 - Time delay when going back more than a couple of days
 - Delivered via CSV
 - Not able to search for something like an URL
- Reporting is limited



Cloud Email Security




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“I do not want to change my Infrastructure and my mail routing, but I want something to enhance my M365 capabilities”

Source: Unicorn

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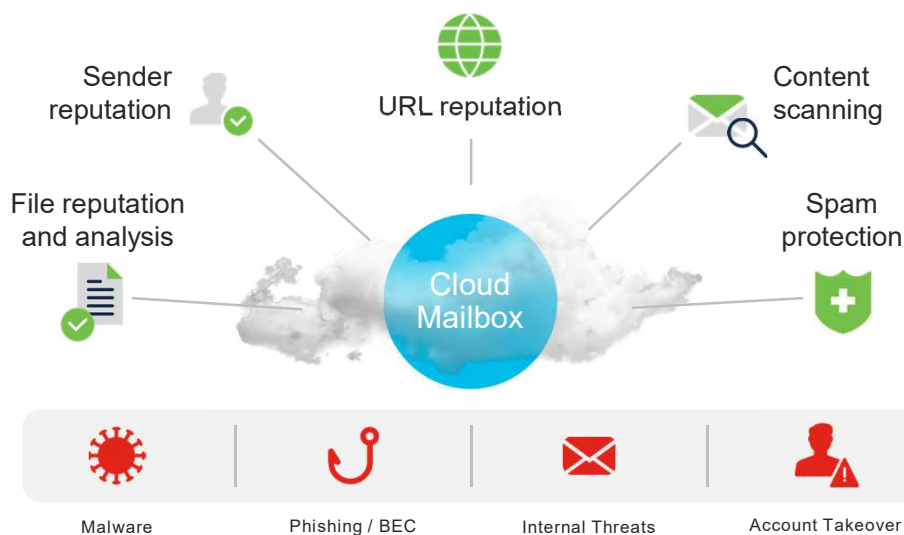
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Cisco Cloud Mailbox Defense



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Cloud brings new email security capabilities



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Cisco Security inside Microsoft's Cloud

- ✓ No MX record changes
- ✓ Messages scanned in MS cloud
- ✓ Metadata sent to Cloud Mailbox
- ✓ Attachments stay in MS cloud¹



Bringing Cisco threat intelligence as close to the mailbox as possible

Gateway vs. CESS

MX record changed to CES address



CES scans messages and takes an action



Message is delivered



MX record is unchanged

Copy of each message is sent to Cloud Mailbox



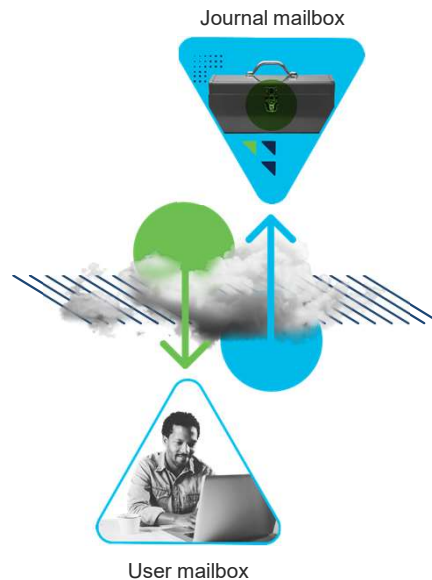
Cloud Mailbox scans and remediates using an API

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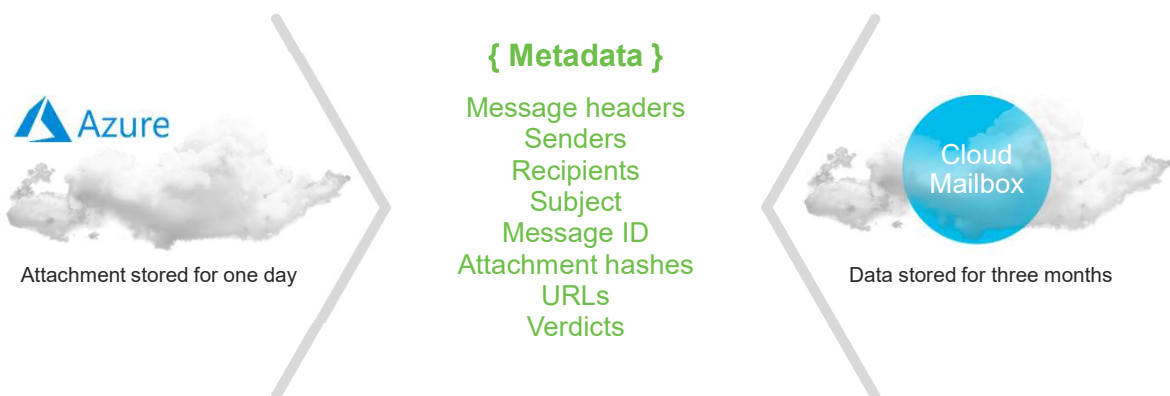
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Journaling

- ✓ Invented for legal archiving and record retention
- ✓ Creates a new copy of every message sent or received
- ✓ Copy is sent to an external mailbox with all the original headers intact



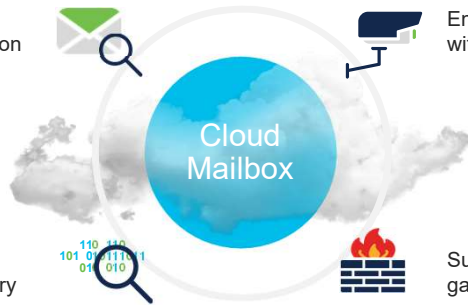
Cloud brings new email security capabilities



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Take command of your mailbox

Simplify your email administration with easy searching and remediation



Empower your security operations with triage and open APIs

Enrich your IR investigations with conversation tracking and trajectory

Supplement your secure email gateway with internal visibility



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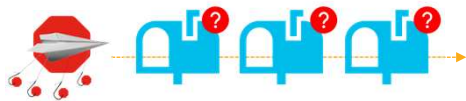
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Scenario

A phishing link has been reported by a user

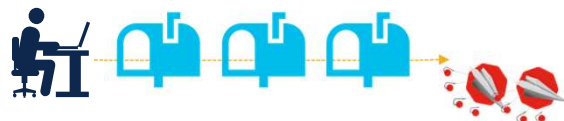
What do I want to know?



Who else received this link

- From additional senders?
- With the same subject?

What do I want to do?



Remove the link from all inboxes

- Regardless of sender
- Regardless of subject

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Scenario

A phishing link has been reported by a user

Microsoft workflow

- **Message Trace** query
 - Cannot search by subject or URL
 - Slow to return results
 - Generates a report only
- Cannot take any action from the results
 - Writing a PowerShell script is the next step to remediate.
- Total time is in minutes or hours

New message trace

Find all messages or find specific messages sent by senders and/or recipients. Refine further by selecting a date range or adjusting the advanced settings.

Senders
All

Recipients
All

Time range (UTC-05:00) Last 2 day(s) Custom time range

Detailed search options v

Report type
All reports include essential information with more detailed reporting in the Enhanced and Extended report, which are only downloadable.

Summary report
Instant online access

Enhanced summary report
Downloadable CSV file only


Extended report
Downloadable CSV file only

Scenario

A phishing link has been reported by a user

Cloud Mailbox workflow

- Search for **any message detail**
 - Sender, Recipient, URL, etc.
 - Lightning fast results
- Select and remediate **instantly**
 - One or multiple messages at once
 - Actions taken directly from the results
- Total time is in **seconds**

 Cloud Mailbox Defense Home Search Insights

Search Search

Search Results (18)

Move to Junk Move to Trash Move to Spam

Direction	Received	Sender	Recipients	Subject
Incoming	Feb 03 2021 11:55 AM	tcowen@blackfrustware.com	rmadson@ingencorporation.com	Email Suspension Warning
Incoming	Feb 03 2021 10:21 AM	info@riavivofitness.com	jhammond@ingencorporation.com	Sigining with Riavivo Fitness
Incoming	Feb 03 2021 06:08 AM	info@riavivofitness.com	rmadson@ingencorporation.com	Sigining with Riavivo Fitness
Incoming	Feb 03 2021 03:41 AM	tcowen@blackfrustware.com	jhammond@ingencorporation.com	Email Suspension Warning
Incoming	Feb 03 2021 01:15 AM	info@riavivofitness.com	rmadson@ingencorporation.com	Sigining with Riavivo Fitness
Incoming	Feb 03 2021 12:48 AM	tcowen@blackfrustware.com	rmadson@ingencorporation.com	Email Suspension Warning
Incoming	Feb 02 2021 10:48 PM	tcowen@blackfrustware.com	ramoz@ingencorporation.com	Email Suspension Warning
Incoming	Feb 02 2021 10:18 PM	tcowen@blackfrustware.com	ramoz@ingencorporation.com	Email Suspension Warning
Incoming	Feb 02 2021 09:01 PM	info@riavivofitness.com	jhammond@ingencorporation.com	Sigining with Riavivo Fitness
Incoming	Feb 02 2021 08:48 PM	tcowen@blackfrustware.com	rmadson@ingencorporation.com	Email Suspension Warning
Incoming	Feb 02 2021 08:48 PM	tcowen@blackfrustware.com	ramoz@ingencorporation.com	Email Suspension Warning
Incoming	Feb 02 2021 07:28 PM	info@riavivofitness.com	rmadson@ingencorporation.com	Sigining with Riavivo Fitness
Incoming	Feb 02 2021 06:08 PM	tcowen@blackfrustware.com	rmadson@ingencorporation.com	Email Suspension Warning
Incoming	Feb 02 2021 05:41 PM	tcowen@blackfrustware.com	jhammond@ingencorporation.com	Email Suspension Warning

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POV made easy

- Fully functional in 5 minutes
- No operational risk
- No changes to mail flow or DNS
- Track all messages, including internal



Two-step deployment



Instant tracking and reporting



No risk to mail delivery

